



30-DAY WARRANTY CLAIM FORM

*****THIS FORM IS FOR WARRANTY CLAIMS FOR INTEGY-BRANDED ITEMS ONLY. FOR THIRD-PARTY BRANDED ITEMS (i.e. 1UP RACING, 3RACING, MUCH MORE RACING, RIDE, SHUUR SPEED, SQUARE, STREET JAM, VOLANTE) YOU MUST CONTACT THE MANUFACTURER DIRECTLY *****

Please read the complete 30-Day Limited Warranty Policy (attached to this form). Fill out then print the form and include it inside the return package. Make sure you pack the item(s) securely and use a tracked shipping service to send your items.

We will not be liable for poor packaging, untrackable, or lost shipments. Any items sent to us that are in a different condition than described may delay or void your return. Any CODs will be refused.

Mail the current, completed form along with a COPY of your original purchase invoice or store receipt (receipt must show actual product name), and the products being returned to:

INTEGY WARRANTY CLAIM

4010 Valley Blvd #110

Walnut, CA 91789 USA

ANY PACKAGES WITHOUT THE WARRANTY FORM INCLUDED WILL NOT BE PROCESSED!



WARRANTY CLAIM FORM

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Please read the complete 30-Day Limited Warranty Policy (attached to this form). Fill out this form and include it inside the warranty package. Once approved, warranty service will only be applied to items sent. Make sure you pack the item(s) securely and use a tracked shipping service to send your items. We will not be liable for poor packaging, untrackable, or lost shipments. Any items sent to us that are in a different condition than described may delay or void your warranty claim. Any CODs will be refused.

Mail this completed form along with a COPY of your original purchase invoice or store receipt (receipt must show actual product name), and the products being returned to:

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INTEGY PART #	QUANTITY	REASON FOR WARRANTY

☒ (REQUIRED) Yes, I have read and agree to the Warranty Policy (check the box)

Customer Name: _____ Today's Date: ____ / ____ / ____

Customer Email: _____ Customer Phone #: _____

Customer Shipping Address: _____

City: _____ State/Province: _____

Zip Code: _____ Country: _____

Seller / Store / Place of Purchase: _____

ALL WARRANTY CLAIMS SUBJECT TO INSPECTION PRIOR TO APPROVAL.

COMPLETE WARRANTY POLICY

30-DAY LIMITED WARRANTY POLICY

Integy offers a **30-day Limited Warranty Policy** to the original purchaser for the repair or replacement of Integy-branded products* due to DEFECTS IN MATERIALS AND/OR WORKMANSHIP ONLY. This means products that are manufactured wrong such as missing threads, non-fitting tool tips, or parts that arrived to the customer that show damage are covered – not parts damaged after being used. The limited warranty only applies to:

- Integy-branded products purchased directly from our website, Amazon store, or eBay store
- Integy-branded products purchased from an authorized reseller of Integy.
- Products purchased within 30 days of the sale date
- Products claimed by the original end-user (customer)

ITEMS NOT ELLIGIBLE FOR WARRANTY

Items that are not covered by our warranty policy are listed below:

- Items that show signs of installation, assembly, modification, and/or usage.
- Chemical or liquid items such as shock oils, diff fluids, grease, etc.
- Opened box ARTR / RTR vehicles
- Items sent beyond 30 days from the order date.
- items not purchased from the Integy website, Amazon store, or eBay store.
- Items not purchased from an authorized 3rd-party reseller.
- Items listed in the “one of a kind, scratch/dent” category.
- Third party branded products*

We do not provide pre-paid shipping labels for warranty claims. Our limited warranty is a repair or exchange on a send-first basis. The customer is required to take care of any incoming shipping and handling fees. Standard shipping fees (equal to what our cost is to ship to your location) will be reimbursed through store credit if the warranty claim is accepted. All items sent to us will be subject to a warranty inspection before any action is taken. We do not accept just photos for warranty claims.

Accepted warranties will be repaired or replaced at our expense. Item substitutions or store credit may be offered if the original item is discontinued or out of stock, at our discretion. Our warranty exchange only applies to identical components. We do not issue any refunds for warranty claims, but we may offer store credit depending on replacement product availability.

Warranties are processed usually within 7 business days of receipt. All warranties are subject for approval upon receipt. All Warranty returns will be shipped to the original order shipping address we have on file.

If a warranty is denied, customer will be contacted about a Replacement Plan offer and/or other possible resolutions. We do not send back any denied warranty claim items unless customer pays for return postage.

3RD PARTY BRANDED PRODUCTS

*Products sold through the Integy website that do not bear **the Integy brand name** are serviced and supported exclusively by their manufacturers in accordance with terms and conditions packaged with the products. The Integy 30-Day Limited Warranty does not apply to products that are not Integy-branded, even if packaged or sold with Integy products. Please contact the manufacturer directly for technical support and warranty service. These products include (but are not limited to) items branded with: **1UP RACING, 3RACING, MUCH MORE RACING, RIDE, SHUUR SPEED, SQUARE, STREET JAM, VOLANTE.**

ALL WARRANTY CLAIMS SUBJECT TO INSPECTION AND APPROVAL.